

OLDMUTUAL

ENJOY A **WORRY-FREE**
TRAVEL WHEREVER,
WHENEVER.

GET TRAVELSURE PLUS.

Our worldwide insurance package that provides you with compensation relating to medical and other emergencies whilst traveling in or out of the country.



DO GREAT THINGS EVERY DAY



WHAT ARE THE BENEFITS OF THIS COVER?

SCHEDULE OF BENEFITS (IN USD)

BENEFITS	EXCESS	AFRICA AND ASIA	SCHENGEN ESSENTIAL	SCHENGEN ELITE	WW ESSENTIAL	WW ELITE	INBOUND KARIBU	STUDENT (UP TO 30 YEARS OLD)	CORPORATE
Medical and Related Expenses									
Emergency medical expenses (Including epidemics and pandemics)	Nil (\$50 for outpatient treatment)	Up to \$25 000	Up to \$40 000	Up to \$80 000	Up to \$200 000	Up to \$300 000	Up to \$120 000	Up to \$75 000	Up to \$350 000
Compulsory quarantine expenses because of epidemics and pandemics	Nil	\$85 per night up to 14 nights	\$85 per night up to 14 nights	\$100 per night up to 14 nights	\$100 per night up to 14 nights	\$100 per night up to 14 nights	\$100 per night up to 14 nights	\$100 per night up to 14 nights	\$100 per night up to 14 nights
Emergency medical evacuation and repatriation (Including epidemics and pandemics)	Nil	Actual Expenses	Actual Expenses	Actual Expenses	Actual Expenses	Actual Expenses	Actual Expenses	Actual Expenses	Actual Expenses
Emergency dental care	Nil (\$50 for outpatient treatment)	Up to \$150	Up to \$250	Up to \$350	Up to \$750	Up to \$750	Up to \$500	Up to \$500	Up to \$750
Optical expenses	Nil	Up to \$100	Up to \$100	Up to \$200	Up to \$300	Up to \$300	Nil	Nil	Up to \$300
Follow up Treatment in Country of Residence	Nil	Up to \$750	Up to \$750	Up to \$750	Up to \$750	Up to \$750	Nil	Nil	Up to \$750
Compassionate visit by a close relative	Nil	Return ticket Economy class	Return ticket Economy class	Return ticket Economy class	Return ticket Economy class	Return ticket Economy class	Return ticket Economy class	Return ticket Economy class	Return ticket Economy class
Escort of a beneficiary who is less than 15 years old	Nil	Up to \$1000	Up to \$1000	Up to \$2000	Up to \$3000	Up to \$3500	Nil	Nil	-
Extension of beneficiary's stay	Nil	Accommodation - \$80 per night up to 10 nights	Accommodation - \$80 per night up to 10 nights	Accommodation - \$80 per night up to 10 nights	Accommodation - \$80 per night up to 10 nights	Accommodation - \$80 per night up to 10 nights	Accommodation - \$80 per night up to 10 nights	Accommodation - \$80 per night up to 10 nights	Accommodation - \$80 per night up to 10 nights
Emergency return of accompanying person	Nil	Up to \$2000	Up to \$2000	Up to \$3500	Up to \$3500	Up to \$3500	Nil	Nil	Up to \$3500
Extension of stay of accompanying person	Nil	Accommodation - \$100 per night up to 10 nights	Accommodation - \$100 per night up to 10 night	Accommodation - \$100 per night up to 10 night	Accommodation - \$150 per night up to 10 night	Accommodation - \$150 per night up to 10 night	Accommodation - \$100 per night up to 10 night	Nil	Accommodation - \$150 per night up to 10 night
Early return due to the death of Close Relative	Nil	One way ticket Economy class	One way ticket Economy class	One way ticket Economy class	One way ticket Economy class	One way ticket Economy class	One way ticket Economy class	One way ticket Economy class	One way ticket Economy class
Hospital benefit	2 days	\$250 per day up to 10 days	\$250 per day up to 10 days	\$250 per day up to 10 days	\$250 per day up to 10 days	\$250 per day up to 10 days	\$250 per day up to 10 days	Nil	\$250 per day up to 10 days
Sending medicines abroad	Nil	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only

BENEFITS	EXCESS	AFRICA AND ASIA	SCHENGEN ESSENTIAL	SCHENGEN ELITE	WW ESSENTIAL	WW ELITE	INBOUND KARIBU	STUDENT (UP TO 30 YEARS OLD)	CORPORATE
Body Repatriation									
Burial/ cremation expenses outside the Country of Residence	Nil	Up to \$1 000	Up to \$1 000	Up to \$2 000	Up to \$3 000	Up to \$3 500	Nil	Up to \$1 000	Up to \$3 500
Return of mortal remains (body/ ashes)	Nil	Actual Expense - Coffin up to \$1 000	Actual Expense - Coffin up to \$1 000	Actual Expense - Coffin up to \$1 000	Actual Expense - Coffin up to \$1 000	Actual Expense - Coffin up to \$1 000	Actual Expense - Coffin up to \$1 000	Actual Expense - Coffin up to \$1 000	Actual Expense - Coffin up to \$1 000
Personal Accident									
Accidental death occurred in means of public transport	Nil	\$10 000	\$10 000	\$20 000	\$20 000	\$30 000	\$10 000	\$7 500	\$30 000
Permanent Total Disability	Nil	As per % scale	As per % scale	As per % scale	As per % scale	As per % scale	Nil	Nil	As per % scale
Cancellation or Curtailment									
Cancellation	\$50	Up to \$650	Up to \$650	Up to \$1 500	Up to \$3 000	Up to \$3 000	Up to \$2 000	Nil	Up to \$3 000
Curtailment	\$50	Up to \$650	Up to \$650	Up to \$2 500	Up to \$3 500	Up to \$5 000	Up to \$2 500	Up to \$2 500	Up to \$5 000
Travel Inconveniences									
Flight Delay	4 hours	\$50 per hour up to \$100	\$50 per hour up to \$300	\$50 per hour up to \$300	\$100 per hour up to \$500	\$100 per hour up to \$1 000	Nil	\$50 per hour up to \$100	\$100 per hour up to \$1 000
Missed departure	Nil	Up to \$200	Up to \$200	Up to \$300	Up to \$400	Up to \$550	Nil	Up to \$200	Up to \$550
Missed Connection	Nil	Up to \$200	Up to \$200	Up to \$300	Up to \$400	Up to \$550	Nil	Up to \$200	Up to \$550
Baggage and Personal Documents									
Theft, loss or damage baggage (within the care of the airline)	\$50	Up to \$500	Up to \$500	Up to \$1 500	Up to \$1 500	Up to \$1 500	Up to \$500	Nil	Up to \$1 500
Damage on laptop or mobile phone	Nil	Nil	Nil	Up to \$300	Up to \$300	Up to \$300	Nil	Nil	Up to \$300
Baggage delay	4 hours	\$50 per hour up to \$100	\$50 per hour up to \$250	\$50 per hour up to \$250	\$50 per hour up to \$400	\$50 per hour up to \$400	Nil	\$50 per hour up to \$100	\$50 per hour up to \$400
Replacement of passport and driving licence	\$50	Up to \$300	Up to \$300	Up to \$500	Up to \$500	Up to \$500	Up to \$300	Up to \$300	Up to \$500
24/7 Assistance Services									
24/7 Assistance services worldwide	Nil	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only
Consular referral	Nil	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only
Emergency accommodation and travel arrangements	Nil	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only
Transmission of urgent message	Nil	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only	Service Only

BENEFITS	EXCESS	AFRICA AND ASIA	SCHENGEN ESSENTIAL	SCHENGEN ELITE	WW ESSENTIAL	WW ELITE	INBOUND KARIBU	STUDENT (UP TO 30 YEARS OLD)	CORPORATE
Hijack and Passive War and Terrorism									
Hijack, hostage or wrongful detention	Nil	\$100 per day up to \$1 000	\$100 per day up to \$1 000	\$100 per day up to \$1 000	\$100 per day up to \$5 000	\$100 per day up to \$5 000	\$100 per day up to \$1 000	\$100 per day up to \$1 000	\$100 per day up to \$5 000
Passive war and terrorism	Nil	Covered	Covered	Covered	Covered	Covered	Covered	Covered	Covered
Legal Expenses									
Lawyer's expenses	Nil	Up to \$5 000	Up to \$5 000	Up to \$5 000	Up to \$6 500	Up to \$6 500	Up to \$5 000	Up to \$6 500	Up to \$6 500
Advance for bail	Nil	Up to \$5 000	Up to \$5 000	Up to \$5 000	Up to \$6 500	Up to \$6 500	Up to \$5 000	Up to \$6 500	Up to \$6 500
Personal Liability									
Personal liability	Nil	Up to \$100 000	Up to \$100 000	Up to \$200 000	Up to \$250 000	Up to \$300 000	Up to \$50 000	Up to \$50 000	Up to \$300 000



PREMIUM

PLAN	GROSS PREMIUM	TRAINING LEVY	STAMP DUTY	TOTAL PREMIUM
WW ESSENTIAL				
1-8 days	\$16.77	\$ 0.08	\$ 10.00	\$ 26.86
9-14 days	\$26.21	\$ 0.13	\$ 10.00	\$ 36.34
15-21 days	\$29.25	\$ 0.15	\$ 10.00	\$ 39.40
22-32 days	\$43.17	\$ 0.22	\$ 10.00	\$ 53.38
33-49 days	\$58.41	\$ 0.29	\$ 10.00	\$ 68.71
50-62 days	\$72.81	\$ 0.36	\$ 10.00	\$ 83.18
63-92 days	\$94.46	\$ 0.47	\$ 10.00	\$ 104.93
Semi Annual multi-trip	\$103.93	\$ 0.52	\$ 10.00	\$ 114.45
Annual multi-trip	\$131.31	\$ 0.66	\$ 10.00	\$ 141.96
WW ELITE				
1-8 days	\$ 22.39	\$ 0.11	\$ 10.00	\$ 32.51
9-14 days	\$ 30.40	\$ 0.15	\$ 10.00	\$ 40.55
15-21 days	\$ 37.07	\$ 0.19	\$ 10.00	\$ 47.25
22-32 days	\$ 53.08	\$ 0.27	\$ 10.00	\$ 63.34
33-49 days	\$ 69.09	\$ 0.35	\$ 10.00	\$ 79.43
50-62 days	\$ 80.33	\$ 0.40	\$ 10.00	\$ 90.74
63-92 days	\$ 105.29	\$ 0.53	\$ 10.00	\$ 115.81
Semi Annual multi-trip	\$ 117.56	\$ 0.59	\$ 10.00	\$ 128.15
Annual multi-trip	\$ 148.00	\$ 0.74	\$ 10.00	\$ 158.74
SCHENGEN ESSENTIAL				
1-8 days	\$ 9.26	\$ 0.05	\$ 10.00	\$ 19.31
9-14 days	\$ 12.86	\$ 0.06	\$ 10.00	\$ 22.93
15-21 days	\$ 14.92	\$ 0.07	\$ 10.00	\$ 25.00
22-32 days	\$ 21.00	\$ 0.11	\$ 10.00	\$ 31.11
33-49 days	\$ 28.13	\$ 0.14	\$ 10.00	\$ 38.27
50-62 days	\$ 35.16	\$ 0.18	\$ 10.00	\$ 45.34
63-92 days	\$ 46.73	\$ 0.23	\$ 10.00	\$ 56.97
93-180 days	\$ 51.88	\$ 0.26	\$ 10.00	\$ 62.14
Annual multi-trip	\$ 72.46	\$ 0.36	\$ 10.00	\$ 82.83
SCHENGEN ELITE				
1-8 days	\$ 14.39	\$ 0.07	\$ 10.00	\$ 24.46
9-14 days	\$ 21.44	\$ 0.11	\$ 10.00	\$ 31.55
15-21 days	\$ 24.68	\$ 0.12	\$ 10.00	\$ 34.80
22-32 days	\$ 33.45	\$ 0.17	\$ 10.00	\$ 43.62
33-49 days	\$ 46.03	\$ 0.23	\$ 10.00	\$ 56.26
50-62 days	\$ 58.61	\$ 0.29	\$ 10.00	\$ 68.90
63-92 days	\$ 76.90	\$ 0.38	\$ 10.00	\$ 87.29
93-180 days	\$ 87.19	\$ 0.44	\$ 10.00	\$ 97.63
Annual multi-trip	\$ 117.69	\$ 0.59	\$ 10.00	\$ 128.28

PREMIUM

PLAN	GROSS PREMIUM	TRAINING LEVY	STAMP DUTY	TOTAL PREMIUM
AFRICA & ASIA				
1-8 days	\$ 8.91	\$ 0.04	\$ 10.00	\$ 18.95
9-14 days	\$ 12.67	\$ 0.06	\$ 10.00	\$ 22.74
15-21 days	\$ 13.37	\$ 0.07	\$ 10.00	\$ 23.43
22-32 days	\$ 22.20	\$ 0.11	\$ 10.00	\$ 32.31
33-49 days	\$ 24.95	\$ 0.12	\$ 10.00	\$ 35.07
50-62 days	\$ 27.54	\$ 0.14	\$ 10.00	\$ 37.68
63-92 days	\$ 44.88	\$ 0.22	\$ 10.00	\$ 55.11
93-180 days	\$ 48.31	\$ 0.24	\$ 10.00	\$ 58.56
Annual multi-trip	\$ 61.65	\$ 0.31	\$ 10.00	\$ 71.96
STUDENT				
1 month	\$ 39.07	\$ 0.20	\$ 10.00	\$ 49.27
2 months	\$ 65.56	\$ 0.33	\$ 10.00	\$ 75.89
3 months	\$ 90.53	\$ 0.45	\$ 10.00	\$ 100.98
6 months	\$ 299.22	\$ 1.50	\$ 10.00	\$ 310.72
12 months	\$ 390.70	\$ 1.95	\$ 10.00	\$ 402.66
INBOUND				
1-8 days	\$ 19.15	\$ 0.10	\$ 10.00	\$ 29.25
9-14 days	\$ 32.11	\$ 0.16	\$ 10.00	\$ 42.27
15-21 days	\$ 45.74	\$ 0.23	\$ 10.00	\$ 55.97
22-32 days	\$ 62.89	\$ 0.31	\$ 10.00	\$ 73.21
33-49 days	\$ 80.62	\$ 0.40	\$ 10.00	\$ 91.02
50-62 days	\$ 103.96	\$ 0.52	\$ 10.00	\$ 114.48
63-92 days	\$ 128.17	\$ 0.64	\$ 10.00	\$ 138.81

SPECIAL ARTES	
AGE	DISCOUNT
Children up to 18 years	50%
AGE	LOADING
Between 70 - 75 years	50%
Between 76 - 80 years	100%
Between 81 - 85 years	200%

? HOW DO I SIGN UP FOR THE COVER?

- You can visit any of our branches countrywide
- Speak to your agent or broker
- Call us on our Toll Free number **0800 132 700**
- Email us on customrsolutionsuic@oldmutual.co.ug
- Visit our online self service portal at bit.ly/omtravelinsurance

Note:

- Dependants below 18 years have a 50% discount on premium (exclusive of taxes).
- Additionally dependants have a separate cover as per the European Union requirements.

? WHAT ARE THE AVAILABLE PAYMENT OPTIONS?



Cheque



Bank Transfer



Cash

Old Mutual Insurance Bank Details:

Standard Chartered Bank Uganda

Account Name:
Old Mutual Insurance
Uganda Limited

Account No:
0109210624100 (Ugx)

Stanbic Bank Uganda

Account Name:
Old Mutual Insurance
Uganda Limited

Account No:
9030006242943 (Ugx)

Branch:
Corporate Branch

ABSA Bank Uganda

Account Name:
Old Mutual Insurance
Uganda Limited

Account No:
0344224234 (USD), 0341300479 (Ugx)

Branch:
Hannington Road

SOME OF THE GENERAL EXCLUSIONS

- In addition to the exclusions specified under the terms of the policy, all consequences of and/or events resulting from the following are also excluded.
- Circumstances provoked intentionally by the Beneficiary.
- Involvement in fights, except in case of self-defence, and in bets, dares, duels or crimes.
- The professional practice of any sport and the amateur practice of any aerial, self-defence or combat sport.
- Epidemics, pandemics, effects of pollution, natural disasters and their consequences.
- Non-urgent affections which do not require immediate medical care.
- Pre-existing illness predating the first subscription of the Policy and having given rise to a consultation, hospitalisation or other medical treatment within the 6 months prior to the request for assistance.

- Pregnancy conditions and their consequences, miscarriages and ectopic pregnancies and their consequences, deliveries and their consequences concerning the new born babies.
- Mental illnesses and their consequences, including depressive syndromes.
- The consequences of a suicide and attempted suicide.
- The consequences of the use of medicines or drugs not medically prescribed.
- The consequences of the alcohol abuse (blood-alcohol level greater than that set by the regulations in force in the country of location, deficiency syndromes as well as any pathology directly resulting from alcohol abuse).
- The consequences of the failure or inability to obtain vaccination or treatment required or made compulsory by a trip or travel or the repercussions of such vaccination or treatment.
- Repetitive transportation required because of the Beneficiary's follow up examinations, out-patient care sessions.

DISPUTE RESOLUTION CLAUSE

Any dispute/complaint between the parties to the Insurance or Health Management contract may first be resolved amicably between the parties without the intervention of a third party and/or the dispute/complaint may be escalated to the Insurance Regulatory Authority of Uganda or Ombudsman in accordance with the Insurance Act and Regulations before resorting to other mediation, arbitration, litigation or any other form of dispute resolution.

INTER PARTNER ASSISTANCE

To help you with medical and other emergencies, the services of Inter Partner Assistance are automatically included in your policy. Inter Partner Assistance is one of the world's leading assistance companies with a 34 assistance platforms worldwide with 41% of them located in Europe. Their 24-hour worldwide services include:

- Payment of medical bills abroad
- Emergency evacuation and repatriation
- In hospital monitoring
- Emergency Information and assistant
- Return of mortal remains
- Legal assistance

HOW DO I MAKE A CLAIM?

As soon as a covered event occurs, the beneficiary or any other person acting on their behalf must immediately contact the Assistance Company centre with the insured's unique reference number in order for the assistance company to act as soon as possible.

? WHAT IS THE POLICY CANCELLING PROCEDURE?

You may cancel your policy before the policy start date by informing us in writing through customersolutionsuic@oldmutual.co.ug and providing the following documentation.

- Completed cancellation form.
- Visa rejection letter in case of visa denial by the Embassy. Please note taxes are non refundable.

SPECIAL TERMS AND CONDITIONS

Monthly Reconciliation - This applies to the corporate cover only

As soon as a covered event occurs, both emergency assistance or claims, the Beneficiary or any other person acting on their behalf must immediately contact the Assistance Company alarm center in order to obtain a file number, which will allow the Assistance Company to act as soon as possible by telephone on the dedicated line number to Old Mutual

From abroad: **+33 1 55 92 22 20**

From France: **+33 1 55 92 22 20**



HEAD OFFICE

Old Mutual Insurance Uganda Limited
Plot 3-5 New Portbell Road, Old Mutual Nakawa
Business Park, Block D, Level 6 P.O.Box 7185, Kampala

Tel: 0414 332 700

Toll Free: 0800 132 700/0800 315 315

OLD MUTUAL BRANCHES

OLD MUTUAL INSURANCE UGANDA LIMITED

Old Mutual Building
Plot 1 Kimathi Avenue, Kampala

JINJA BRANCH

Plot 32/34, Main Street

MBARARA BRANCH

Plot 1-3 Ntare Road, Mbarara

SATELLITE OFFICES

GULU BRANCH

Plot 16 Awich, Road, Bus Park Exit
Tel: +256 774 292 166

ARUA BRANCH

Plot 24, Adumi Avenue Road
Tel: +256 775 616 373

HOIMA BRANCH

GTG Plaza Plot 7, Rukurato Road, Hoima

